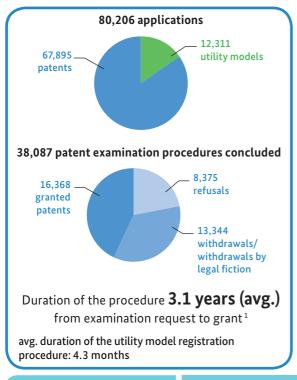
2018 at a glance

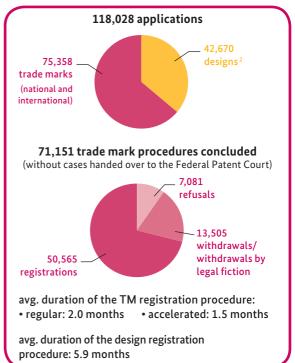
Patents/Utility Models

(883 patent examiners)



Trade Marks/Designs

(74 trade mark examiners)



Digitisation

84%

Online applications

Proportion for all IP rights

76%

Online file inspection

Proportion for patents/utility models (≈165,000 file inspections) 99.7%

In the archive:

jobs with e-file

112.7 m

bibliographical data records

94.8 m fax documents

Searches by

external users: 24.2 m

(= about 66,400 per day)

Searches by external users:

7.2 m

(= about 20,000 per day)

Personnel

34% women in executive positions

2,602 staff

35%

Number of telework positions at the DPMA

880

avg. training days per staff at the DPMA

5.9

Customer Care and Services

proportion of complaints received (out of 116,908 customer contacts)

1.7%

Budget

income:

€ 411.4 m

expenditure:

€ 223.2 m

International examiner exchange

DPMA → JPO

2 examiners

DPMA → KIPO

4 examiners

UK IPO → DPMA

3 examiners

CNIPA → DPMA

3 examiners

¹ provided examination request filed within 4 months and no request for extension of time limit

² Provisional number, since the actual number of designs applied for cannot be determined before the completion of the registration procedure.